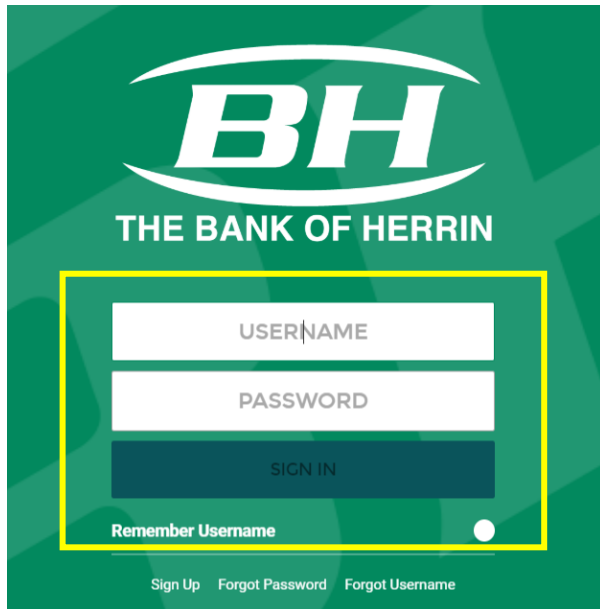


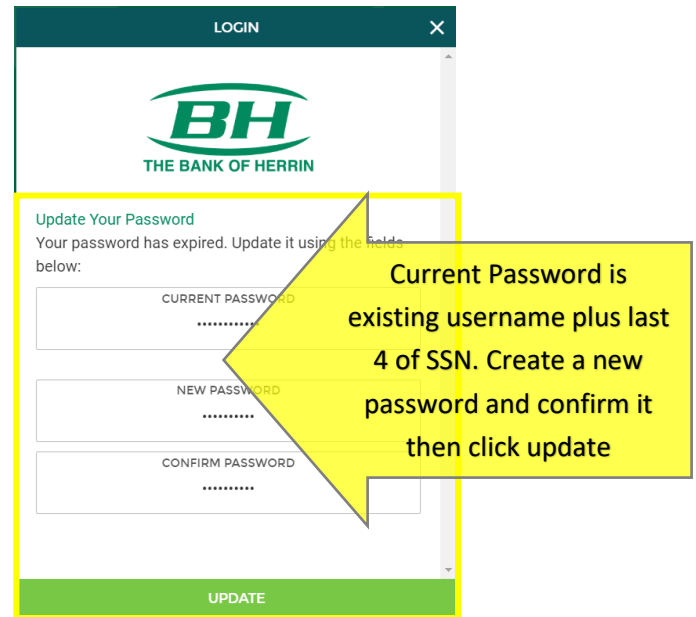
How to log in to Online Banking or the new Mobile App as an Existing User:

Go to our website www.bankofherrin.com and click on "Online Banking Login" or download our NEW app from the Google Play Store or App Store.

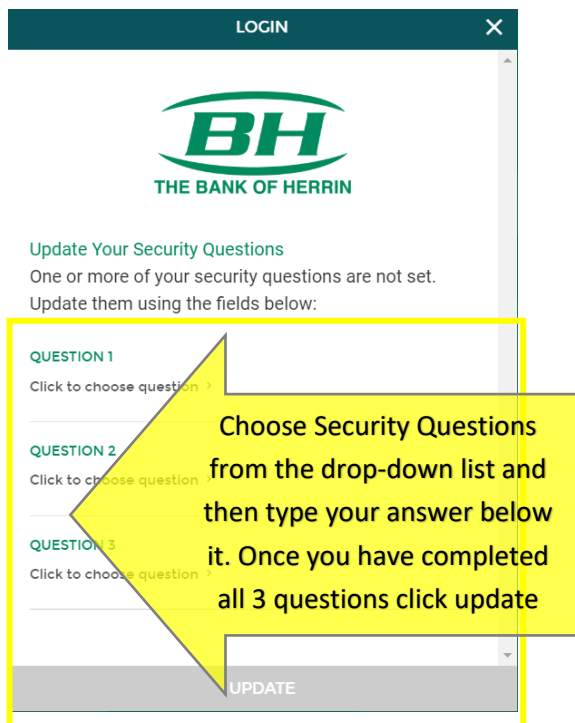
****USERNAME is your existing username (ex: bank). PASSWORD is existing username plus last 4 of your SSN (ex: bank1234)****



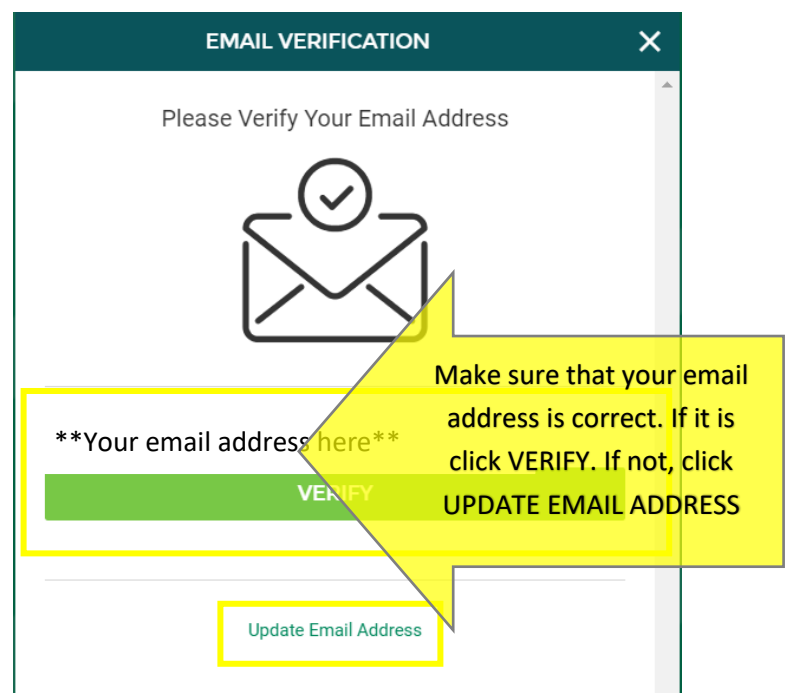
The image shows the Bank of Herrin login page. At the top is the BH logo and the text "THE BANK OF HERRIN". Below this is a login form with three input fields: "USERNAME", "PASSWORD", and "SIGN IN". A "Remember Username" checkbox is located below the password field. At the bottom of the page are links for "Sign Up", "Forgot Password", and "Forgot Username".



The image shows the "Update Your Password" screen. It features the BH logo and the text "Update Your Password" and "Your password has expired. Update it using the fields below:". There are three input fields: "CURRENT PASSWORD", "NEW PASSWORD", and "CONFIRM PASSWORD". A yellow callout box points to the "CURRENT PASSWORD" field with the text: "Current Password is existing username plus last 4 of SSN. Create a new password and confirm it then click update". At the bottom is a green "UPDATE" button.



The image shows the "Update Your Security Questions" screen. It features the BH logo and the text "Update Your Security Questions" and "One or more of your security questions are not set. Update them using the fields below:". There are three "QUESTION" sections, each with a "Click to choose question" dropdown and a text input field for the answer. A yellow callout box points to the first question with the text: "Choose Security Questions from the drop-down list and then type your answer below it. Once you have completed all 3 questions click update". At the bottom is a grey "UPDATE" button.



The image shows the "EMAIL VERIFICATION" screen. It features the text "Please Verify Your Email Address" and an envelope icon with a checkmark. A yellow callout box points to the "VERIFY" button with the text: "Make sure that your email address is correct. If it is correct, click VERIFY. If not, click UPDATE EMAIL ADDRESS". Below the "VERIFY" button is a green "VERIFY" button and a grey "Update Email Address" button.

****Once you have completed this process, your username and password will be the same for both online banking and the new mobile app****